

# National Practitioner Data Bank: Partnering to Protect Patients

State Licensing Board Reporting Requirements April 9, 2019

**Lorraine Lockett-Amaechi and Denise Nguyen** 

Division of Practitioner Data Bank (DPDB)
Bureau of Health Workforce (BHW)
Health Resources and Services Administration (HRSA)



#### **Overview**

- Overview
- Introduction
- Regulations
- NPDB Reporting and Querying
- Basics to Discuss
- Website Resources
- You May Have Heard In The News
- Contact Information & Resources





#### **The Audience**

- Let's Get to Know the Audience:
- 1. Who traveled the farthest?
- 2. How many years have you used the NPDB?



### **The Rules**

State Licensing Board Reporting Requirements Specific Legislation & Regulations

Title IV

Section 1921 of the Social Security Act

**Link to NPDB Summary Reporting Requirements** 



#### **General Provisions**

#### Created to meet several needs:

Flagging system for effective credential reviews

Protection against unfit practitioners

Deter fraud and abuse in the health care system



# State Licensure Reporting

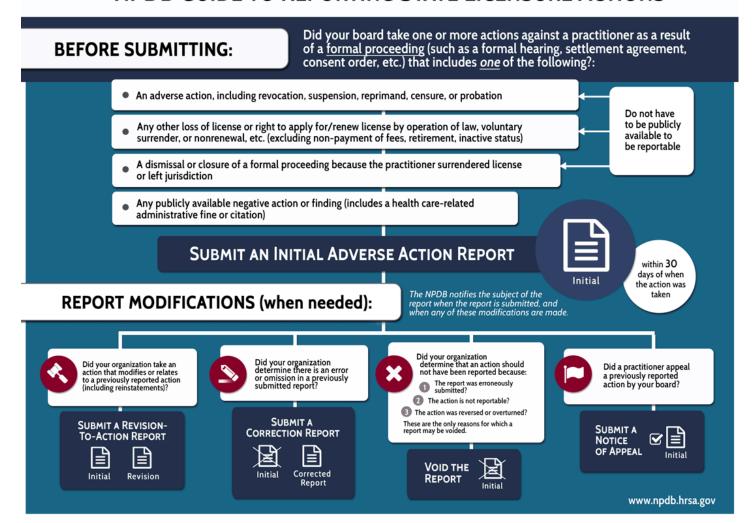






### **Reporting Infographic**

#### NPDB Guide to Reporting State Licensure Actions







### Types of Reports

#### Initial

First report of a medical malpractice payment, adverse action, or judgment or conviction. Report must be submitted within 30 days of the date the action was taken or malpractice payment was made.

Correction



Notice of Appeal



Revision-to-Action



Void







### **Modifying a Report**

#### Correction

It contained errors (e.g., incorrect date of birth) or is missing information (e.g., incomplete narrative description).

#### Revision-to-Action

A subsequent action has occurred concerning the same case requiring a revision (e.g., reinstatement, restrictions lifted).

#### Notice of Appeal

Notify the NPDB that a subject has appealed this adverse action.

#### Void

It should not have been submitted (e.g., wrong practitioner named, duplicate report) or action was reversed or overturned on appeal.



# Basis for Action Codes: Why Accurate Coding is Critically Important



# **Reporting Compacts**

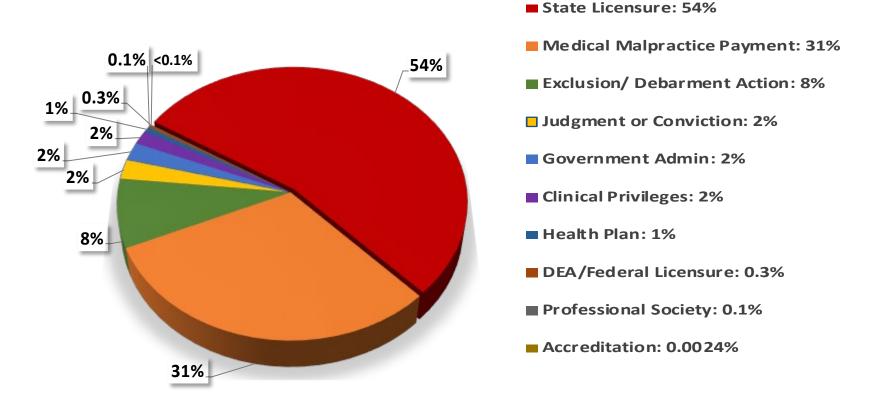


# **Prescriptive Codes**



## NPDB Reports by Type (N = 1.4M)

As of December 31, 2018



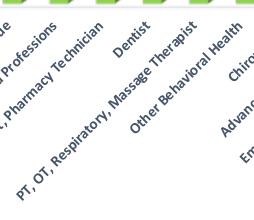




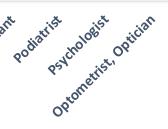
### Reports on Individuals by Profession

2010 - 2018 (N = 832,000)250,000 200,000 150,000 100,000 50,000 Social Morker Physican Assistant













# **Who Reports and Queries?**

ENTITY TYPE	REPORT	QUERY
Hospitals	√	<b>4</b>
Health plans	<b>*</b>	+
Other health care entities with formal peer review	✓	+
State agencies licensing or certifying practitioners & entities (including boards of medical & dental examiners)	✓	+
State agencies administering or supervising state programs	✔	+
State law or fraud enforcement agencies (including state Medicaid fraud control units & state prosecutors)	*	+
Federal licensing or certification agencies	<b>*</b>	+
Agencies administering federal programs, including entities under contract	✓	+
Federal law enforcement officials & agencies (including DEA, HHS OIG, & federal prosecutors)	<b>√</b>	+
Medical malpractice payers	✓	×
Professional societies with formal peer review	<b>~</b>	+
Peer review organizations (excluding QIOs)	<b>*</b>	×
Private accreditation organizations	<b>4</b>	×
Quality improvement organizations	×	+
Individual practitioners, providers, & suppliers (self-query only)	×	+











# **Formal Proceeding**





# **Denials of Initial and Renewal Applications**





# **Use of Private Agreements Federal Law & State Law**





### **Letter of Concern**



# **Impaired Practitioner**



### **Inactive Status**





### **Administrative Fines**





### **Cease and Desist**



# **Continuing Education Unit - CEU**



#### **Website Resources**

The NPDB Web Site at <a href="https://www.npdb.hrsa.gov">www.npdb.hrsa.gov</a>



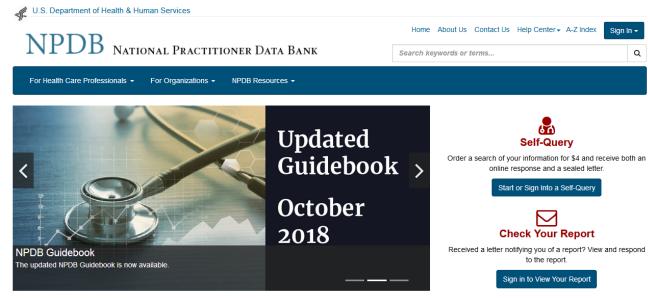
State Licensing and Certification Agencies Landing Page: <a href="https://www.npdb.hrsa.gov/orgs/stateBoard.jsp">https://www.npdb.hrsa.gov/orgs/stateBoard.jsp</a>

► Help Center: <a href="https://www.npdb.hrsa.gov/helpCenter/org.jsp">https://www.npdb.hrsa.gov/helpCenter/org.jsp</a>

Policy Questions: NPDBPolicy@hrsa.gov



### **Website Resources**



#### For Organizations

#### Registering with the NPDB

How an organization can apply to access NPDB information.

#### Changing Your Data Bank Administrator

What to do if your Data Bank administrator is leaving your organization.

#### Querving the NPDB

Start using Continuous Query within your organization.

#### Your Organization

Receive organization-specific reporting and querying guidance.



About | Data Analysis Tool | Public Use Data File

#### Popular Resources

#### NPDB Guidebook Updated

The guidebook serves as a policy manual for the NPDB.

#### Glossary

Understand NPDB terminology and definitions.

#### NPDB Infographics

easy-to-understand format.

#### Policy Corner

governing NPDB operations.

About | Review Process | Current Compliance Status

#### Educational guides that explain NPDB concepts in a visual,

#### A resource for your questions about the laws and regulations

#### News

#### March 6, 2018

The March Insights illuminates the dispute process, points users to resources that help determine if a situation is reportable, and discusses how patient safety related to querying and reporting.

Self-Query

online response and a sealed letter. Start or Sign Into a Self-Query

**Check Your Report** 

to the report.

Sign in to View Your Report

#### February 4, 2019

The NPDB Public Use Data File has been updated to include disclosable statistical report information received from September 1, 1990 through December 31, 2018.

More News

Q



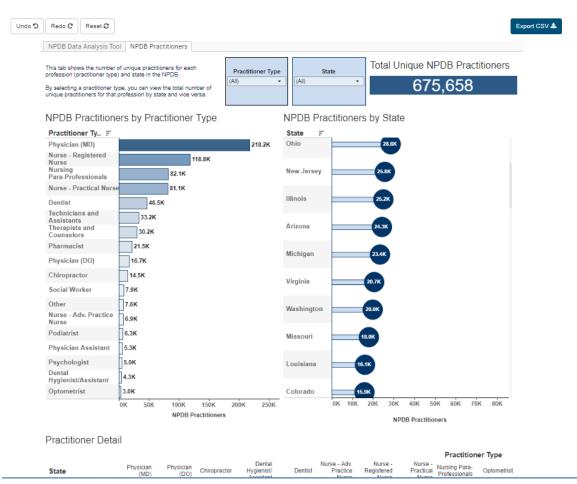
Credentialing Software (QRXS)

About | Downloads & Documentation | Codes





### **Data Analysis Tool**







### **The News**

# **Maybe You Heard In the News**





### Questions





### **Contact Us**

NPDB Customer Service Center: help@npdb.hrsa.gov

NPDB Policy Mailbox: npdbpolicy@hrsa.gov



#### **Connect with HRSA**

Learn more: www.HRSA.gov

Sign up for the HRSA enews:

Follow us: f in









